

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 08th day of March 2019
C.G.No:146 /2018-19/Anantapur Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

N. Venkatesh,
S/o. D. Narayana Swamy,
Morasalavandlapalli (P),
Chilamathur (M),
Anantapur Dt.

Complainant

AND

1. AE/O/Chilamathuru
2. ADE/O/Hindupur Rural
3. DE/O/Hindupur
4..SE/O/Anantapur

Respondents

ORDER

1. Complainant filed a petition before the Forum regarding delay in releasing of AGL service to the complainant.
2. Respondent No. 2 had submitted his written submission to the Forum wherein he submitted that agriculture service was released to the complainant duly assigning ASC No: 7312150000065 .
3. The service was also cross checked in the master list maintained by APSPDCL and found that the complainant service was released on 28.11.2018.
4. Complainant expressed his satisfaction when he was contacted over phone by the Forum on 18.02.2019 at 04.15 P.M .
5. Since the grievance of the complainant was resolved by the Respondents accordingly the case is disposed off in favour of the complainant.

DESPATCHED

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If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 08th March 2019.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) Member (Technical) Independent Member Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.